

# In Person Visitation

## Responsible Parties:

- Executive Director

## Highlights

In Person Visitation

Visitation Time Limits

- In Outbreak Situation

General Visitation

Outbreak Situation – Screening

- Education Provided to Visitors

## Policy Statement:

To respect the rights of our residents and allow visitation with any person of his or her choice, including consensual physical contact between a resident and the visitor.

The community may not require visitors to submit proof of any vaccination or immunization as a condition for visitation.

## Action Steps:

1. The **Executive Director (ED)/designee** will allow in-person visitation in all of the following circumstances, unless the resident objects:
  - a. End-of-life situations.
  - b. A resident who was living with family before being admitted to the community's care is struggling with the change in environment and lack of in-person family support.
  - c. The resident is making one or more major medical decision(s).
  - d. A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
  - e. A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
  - f. A resident who used to talk and interact with others is seldom speaking.
2. It is the responsibility of the **ED/designee** that residents may visit with any person of his or her choice, at any time.
  - a. In the event of an infectious outbreak, the number of visitors per resident may be limited.
3. Upon arrival to the community the visitor is required to check in at the **Concierge** desk.
4. The **Concierge/designee** will inform the visitor if there are any screening protocols that need to be completed due to the presence of an infectious outbreak within the community.
5. In the case of an infectious outbreak, it is the responsibility of the **ED/designee** that:
  - a. Signage will be posted informing visitors of an outbreak and the need for any screening, masking, infection control protocols, personal protective equipment, or other required actions.
    - i. Visitation of ill persons is discouraged.
  - b. Visitors will:
    - i. Complete screening, as required based on status of the community with any infectious outbreak.
    - ii. Follow all posted signage, the community infection control and masking protocols.

# In Person Visitation

Agreeing to Following Policies & Procedures

Suspension of Visitation

Essential Caregivers

- Do Not Provide Care
- Document in Record

Essential Caregiver – In Person Visitation

Adherence to Policies/Procedures

Access to Policy on Website

6. The **ED/designee** may require a visitor to agree in writing to follow the community’s policies and procedures.
7. The **ED/designee (under the direction of the ED)** may suspend in person visitation of a specific visitor if the visitor violates the community’s policies and procedures.
8. Should community visitation be required to be restricted (for example – during a health emergency such as a pandemic), the **ED/designee** will inform residents that the resident may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver.
  - a. The essential caregivers do not provide resident care, but may provide simple, just in time assistance to the resident, for example walking with them to the bathroom, putting on a sweater or setting up items for a meal
  - b. The designation of an essential caregiver will be documented in the resident’s record.
9. The **ED/designee** will allow in-person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation authorized by the community.
10. The **ED/designee** is responsible for ensuring that team members and visitors adhere to the community’s policies and procedures.
11. The **ED/designee** is responsible for making the policy accessible through the community’s website.

### Forms Used:

Form #	Form Name	Comments
	None	

### Regulatory References:

Source	Section
Florida Statutes	Part II Section 408.823
	“No Patient Left Alone Act”

### Revision History:

## In Person Visitation

Date	Rev. #	What Changed
5-16-22		Original document