

COVID-19 (novel coronavirus) Response

National Update - May 11, 2020

As we continue to respond to the ever-evolving challenges associated with COVID-19, our primary focus remains keeping our residents and team members safe, and helping prevent the spread of the virus. As more states and regions take steps to re-open and ease social distancing measures, Sunrise will continue to keep all current infection control protocols and social distancing measures in place for the foreseeable future, whether or not a community is in an area that is re-opening. We are continuing to follow guidance from the Center for Disease Control and Prevention (CDC) and other health and government agencies.

While we understand how challenging the past few months have been and that you are eager to visit your loved ones in-person, we believe this is necessary in order to keep our communities safe. We know that this virus poses a particular threat to the elderly and those with pre-existing conditions, so it is critical that we remain vigilant and avoid easing preventive measures too soon.

During this time when we are navigating these unchartered waters together, we encourage you to continue to provide frequent, candid feedback on your experience with our community. We are here to support you and want to make sure we are doing what we can for you and your loved ones and helping meet your unique needs.

We thank our residents and families for their patience as we navigate these unchartered waters together.